Church Leader Survey Results

Senior Pastors / Executive Pastors from Barna Group’s Church Panel
March 20-July 26, 2020
Methodology

Protestant, senior and executive pastors from Barna Group’s Church Panel
Surveys completed, n=2,409

• Week 1, n=222, March 20-23, 2020
• Week 2, n=212, March 24-30, 2020
• Week 3, n=195, March 31-April 6, 2020
• Week 4, n=246, April 7-13, 2020
• Week 5, n=204, April 14-20, 2020
• Week 6, n=164, April 21-27, 2020
• Week 7, n=167, April 28-May 4, 2020

• Week 8, n=165, May 5-11, 2020
• Week 9, n=184, May 12-18, 2020
• Week 10-11, n=191, May 19-June 1, 2020
• Week 12, n=203, June 26-29, 2020
• Week 13, n=256, July 9-14, 2020
• Week 14, n=285, July 24-26, 2020

Each week minimal weighting is used to ensure the data set is nationally representative based on region, church size, and denomination.

The margin of error for this study is calculated per week based on the sample size (n=). The margin of error for this project ranges from 6.12% to 7.65%
Question: Overall, how are you doing today?

Very Good: 37% 34% 36% 42% 42% 35% 43% 44% 36% 33% 41% 30% 36%

Good: 46% 51% 49% 44% 40% 51% 44% 38% 47% 50% 42% 52% 42%

Okay: 16% 14% 14% 14% 18% 13% 11% 16% 15% 14% 17% 17% 21%

Poor: 1% 0% 2% 1% 0% 1% 2% 2% 2% 3% 0% 2% 2%

Very poor: 0% 1% 0% 0% 0% 0% 0% 0% 0% 1% 0% 0% 0%
### Overall, how is your family doing today?

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<th>Week 10+11</th>
<th>Week 12</th>
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<tbody>
<tr>
<td>Very Good</td>
<td>40%</td>
<td>33%</td>
<td>32%</td>
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<td>42%</td>
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<td>55%</td>
<td>53%</td>
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<td>Good</td>
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<td>2%</td>
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<td>Poor</td>
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</table>
**Question:** To the best of your knowledge, how are the people in your church doing today?
How much has the COVID-19 pandemic affected the overall well-being of the people in your church?

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<th>Total</th>
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<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
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</thead>
<tbody>
<tr>
<td>A lot</td>
<td>16%</td>
<td>18%</td>
<td>18%</td>
<td>11%</td>
<td>16%</td>
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<td>14%</td>
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<tr>
<td>Some</td>
<td>57%</td>
<td>46%</td>
<td>60%</td>
<td>59%</td>
<td>64%</td>
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<td>63%</td>
<td>58%</td>
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<tr>
<td>A little</td>
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<td>20%</td>
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<td>17%</td>
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<tr>
<td>Not at all</td>
<td>4%</td>
<td>7%</td>
<td>3%</td>
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<td>Not sure</td>
<td>1%</td>
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</tbody>
</table>
Our church facilities are currently . . .

**Question:** Our church facilities are currently . . .
Last week, how did online participation compare to typical (in person) Sunday attendance?

<table>
<thead>
<tr>
<th>Week</th>
<th>It was much less</th>
<th>It was slightly less</th>
<th>It was about the same</th>
<th>It was slightly higher</th>
<th>It was much higher</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>28%</td>
<td>19%</td>
<td>9%</td>
<td>15%</td>
<td>29%</td>
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<td>2</td>
<td>17%</td>
<td>22%</td>
<td>7%</td>
<td>29%</td>
<td>25%</td>
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<td>20%</td>
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<td>27%</td>
<td>22%</td>
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<td>4</td>
<td>11%</td>
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<td>29%</td>
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<td>5</td>
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<td>35%</td>
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<td>7</td>
<td>7%</td>
<td>26%</td>
<td>42%</td>
<td>13%</td>
<td>10%</td>
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<td>10%</td>
<td>23%</td>
<td>31%</td>
<td>22%</td>
<td>14%</td>
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<td>9</td>
<td>16%</td>
<td>24%</td>
<td>31%</td>
<td>23%</td>
<td>6%</td>
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<tr>
<td>10+11</td>
<td>13%</td>
<td>27%</td>
<td>33%</td>
<td>16%</td>
<td>11%</td>
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<tr>
<td>12</td>
<td>22%</td>
<td>38%</td>
<td>21%</td>
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<td>13</td>
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<td>25%</td>
<td>9%</td>
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<td>14</td>
<td>21%</td>
<td>28%</td>
<td>31%</td>
<td>12%</td>
<td>8%</td>
</tr>
</tbody>
</table>
What happened with financial giving last weekend?

**Question:** What happened with financial giving last weekend?

- **It was significantly down:** 37%, 47%, 28%, 21%, 15%, 11%, 12%, 10%, 8%, 8%, 8%, 8%, 8%, 8%, 8%, 8%
- **It was slightly down:** 25%, 32%, 36%, 29%, 28%, 27%, 30%, 27%, 18%, 25%, 25%, 26%, 27%
- **It stayed about the same:** 35%, 16%, 23%, 31%, 35%, 38%, 41%, 38%, 53%, 51%, 53%, 51%, 53%, 51%, 53%
- **It increased slightly:** 1%, 3%, 9%, 12%, 14%, 17%, 13%, 20%, 14%, 12%, 13%, 13%, 13%, 13%, 13%
- **It increased significantly:** 1%, 1%, 4%, 7%, 9%, 8%, 3%, 5%, 7%, 5%, 1%, 1%, 1%, 3%, 1%, 3%
In the next week, what will work look like for your staff?

- **Our staff will go to the church or office as usual**
  - Week 1: 27%
  - Week 2: 16%
  - Week 3: 15%
  - Week 4: 18%
  - Week 5: 27%
  - Week 6: 36%
  - Week 7: 31%
  - Week 8: 36%
  - Week 10+11: 49%
  - Week 12: 44%
  - Week 13: 49%

- **We are adapting our work space to practice social distancing and other protective measures.**
  - Week 1: 27%
  - Week 2: 28%
  - Week 3: 27%
  - Week 4: 22%
  - Week 5: 28%
  - Week 6: 20%
  - Week 7: 24%
  - Week 8: 20%
  - Week 9: 21%
  - Week 10+11: 26%
  - Week 12: 23%

- **We will be working remotely for the indefinite future**
  - Week 1: 25%
  - Week 2: 40%
  - Week 3: 31%
  - Week 4: 36%
  - Week 5: 21%
  - Week 6: 20%
  - Week 7: 23%
  - Week 8: 17%
  - Week 9: 13%
  - Week 10+11: 10%
  - Week 12: 13%

- **Staff are making their own workspace choices**
  - Week 1: 21%
  - Week 2: 16%
  - Week 3: 27%
  - Week 4: 24%
  - Week 5: 24%
  - Week 6: 23%
  - Week 7: 23%
  - Week 8: 27%
  - Week 9: 17%
  - Week 10+11: 19%
  - Week 12: 15%
What's primarily happening with small groups or Bible studies?

**Question:** What's primarily happening with small groups or Bible studies?

<table>
<thead>
<tr>
<th>Option</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+1</th>
</tr>
</thead>
<tbody>
<tr>
<td>They continue to meet in person as usual</td>
<td>3%</td>
<td>7%</td>
<td>2%</td>
<td>1%</td>
<td>0%</td>
<td>16%</td>
<td>18%</td>
<td>18%</td>
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<tr>
<td>They are meeting in real time using video or</td>
<td>38%</td>
<td>30%</td>
<td>31%</td>
<td>42%</td>
<td>47%</td>
<td>38%</td>
<td>30%</td>
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<tr>
<td>conference calls</td>
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<td>They are using social media or group chat</td>
<td>17%</td>
<td>11%</td>
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<td>5%</td>
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<td>to stay in touch</td>
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<td>They are meeting outdoors or practicing</td>
<td>2%</td>
<td>4%</td>
<td>2%</td>
<td>0%</td>
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<td>17%</td>
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<td>social distancing when together</td>
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<td>They have stopped meeting</td>
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<td>44%</td>
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<td>24%</td>
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<tr>
<td>We are not sure what they're doing</td>
<td>3%</td>
<td>4%</td>
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*ChurchPulseWeekly.com*
## What is the primary way your church is serving your local community?

**Question:** What is the primary way your church is serving your local community?

<table>
<thead>
<tr>
<th>Week</th>
<th>0%</th>
<th>5%</th>
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</tbody>
</table>

- **We do not have an official / organized church response at this time**: 29% – 30%
- **Providing childcare for those who need it**: 1% – 1%
- **Helping distribute food and supplies**: 20% – 37%
- **Providing financial resources to those who are struggling**: 4% – 16%
- **Provide housing and resources for students who may be ‘stranded’**: 3% – 3%
- **Cleaning schools and other community buildings to help mitigate risks**: 1% – 1%
- **Making our church available as a COVID-19 testing site**: 0% – 1%
- **Reaching out to elderly, isolated and at risk community members**: 40% – 7%
- **Other**: 3% – 8%
### Question: Who is providing you with the most help in terms of information, tools and resources to deal with this crisis?

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>Week 1</th>
<th>Week 2</th>
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<th>Week 7</th>
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<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Our denomination</td>
<td>26%</td>
<td>20%</td>
<td>30%</td>
<td>27%</td>
<td>27%</td>
<td></td>
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<td>24%</td>
<td>24%</td>
<td>25%</td>
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<tr>
<td>Our church network or association</td>
<td>9%</td>
<td>8%</td>
<td>10%</td>
<td>11%</td>
<td>8%</td>
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<td>10%</td>
<td>9%</td>
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<tr>
<td>Other local church leaders</td>
<td>7%</td>
<td>8%</td>
<td>6%</td>
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<td>13%</td>
<td>11%</td>
<td>8%</td>
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<tr>
<td>Non-local colleagues and friends</td>
<td>8%</td>
<td>6%</td>
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<td>7%</td>
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</tr>
<tr>
<td>Other leaders on our church’s leadership team</td>
<td>5%</td>
<td>5%</td>
<td>4%</td>
<td>4%</td>
<td>5%</td>
<td></td>
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<td></td>
<td></td>
<td>5%</td>
<td>8%</td>
<td>7%</td>
<td></td>
</tr>
<tr>
<td>Members of our own congregation</td>
<td>15%</td>
<td>17%</td>
<td>16%</td>
<td>16%</td>
<td>10%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>16%</td>
<td>15%</td>
<td>15%</td>
<td></td>
</tr>
<tr>
<td>State and/or local government leaders</td>
<td>17%</td>
<td>24%</td>
<td>14%</td>
<td>12%</td>
<td>18%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>17%</td>
<td>19%</td>
<td>24%</td>
<td></td>
</tr>
<tr>
<td>Vendors or organizations that serve churches</td>
<td>7%</td>
<td>4%</td>
<td>7%</td>
<td>10%</td>
<td>8%</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>9%</td>
<td>6%</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>News and media outlets</td>
<td>6%</td>
<td>7%</td>
<td>8%</td>
<td>4%</td>
<td>6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3%</td>
<td>5%</td>
<td>2%</td>
<td></td>
</tr>
</tbody>
</table>
Currently, what do you see happening with congregants' personal faith journey during this pandemic?

Question: Currently, what do you see happening with congregants’ personal faith journey during this pandemic?

<table>
<thead>
<tr>
<th></th>
<th>Overall, I see their faith declining or diminishing</th>
<th>Overall, I see their faith staying about the same</th>
<th>Overall, I see their faith growing and increasing</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td>2%</td>
<td>53%</td>
<td>45%</td>
</tr>
<tr>
<td><strong>Week 1</strong></td>
<td>1%</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td><strong>Week 2</strong></td>
<td>1%</td>
<td>56%</td>
<td>42%</td>
</tr>
<tr>
<td><strong>Week 3</strong></td>
<td>1%</td>
<td>56%</td>
<td>43%</td>
</tr>
<tr>
<td><strong>Week 4</strong></td>
<td>4%</td>
<td>52%</td>
<td>44%</td>
</tr>
<tr>
<td><strong>Week 5</strong></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td><strong>Week 6</strong></td>
<td></td>
<td></td>
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<tr>
<td><strong>Week 7</strong></td>
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<tr>
<td><strong>Week 8</strong></td>
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<td></td>
<td></td>
</tr>
<tr>
<td><strong>Week 9</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Week 10+11</strong></td>
<td>11%</td>
<td>62%</td>
<td>27%</td>
</tr>
<tr>
<td><strong>Week 12</strong></td>
<td></td>
<td>63%</td>
<td>21%</td>
</tr>
<tr>
<td><strong>Week 13</strong></td>
<td></td>
<td></td>
<td>27%</td>
</tr>
<tr>
<td><strong>Week 14</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
As of today, when do you think you’ll be able to host church services again in your usual building / location(s)?

<table>
<thead>
<tr>
<th>Week</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>End of March</td>
<td>4%</td>
<td>1%</td>
<td>1%</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>April</td>
<td>48%</td>
<td>31%</td>
<td>3%</td>
<td>3%</td>
<td>4%</td>
<td>0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>28%</td>
<td>51%</td>
<td>57%</td>
<td>47%</td>
<td>43%</td>
<td>37%</td>
<td>33%</td>
<td>30%</td>
<td>30%</td>
<td>17%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>14%</td>
<td>10%</td>
<td>27%</td>
<td>35%</td>
<td>35%</td>
<td>46%</td>
<td>51%</td>
<td>51%</td>
<td>40%</td>
<td>40%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>July / Aug</td>
<td>4%</td>
<td>7%</td>
<td>11%</td>
<td>14%</td>
<td>15%</td>
<td>16%</td>
<td>12%</td>
<td>17%</td>
<td>24%</td>
<td>24%</td>
<td>23%</td>
<td>26%</td>
<td>22%</td>
</tr>
<tr>
<td>Sept / Oct</td>
<td>1%</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>3%</td>
<td>0%</td>
<td>3%</td>
<td>1%</td>
<td>5%</td>
<td>6%</td>
<td>15%</td>
<td>16%</td>
<td>18%</td>
</tr>
<tr>
<td>Nov / Dec</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>1%</td>
<td>0%</td>
<td>3%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Sometime next year</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>0%</td>
<td>3%</td>
<td>5%</td>
<td>12%</td>
</tr>
<tr>
<td>We are already doing this</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>14%</td>
<td>56%</td>
<td>49%</td>
<td>46%</td>
</tr>
</tbody>
</table>

**Question:** As of today, when do you think you’ll be able to host church services again in your usual building / location(s)?
In the next week, I expect disruptions related to the coronavirus will...

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get much worse</td>
<td>24%</td>
<td>37%</td>
<td>25%</td>
<td>28%</td>
<td>9%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>6%</td>
<td>6%</td>
<td>7%</td>
<td></td>
</tr>
<tr>
<td>Get a little worse</td>
<td>43%</td>
<td>49%</td>
<td>44%</td>
<td>45%</td>
<td>34%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>26%</td>
<td>36%</td>
<td>34%</td>
<td></td>
</tr>
<tr>
<td>Stay about the same</td>
<td>29%</td>
<td>9%</td>
<td>29%</td>
<td>25%</td>
<td>50%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>55%</td>
<td>51%</td>
<td>53%</td>
<td></td>
</tr>
<tr>
<td>Improve a little</td>
<td>3%</td>
<td>5%</td>
<td>1%</td>
<td>1%</td>
<td>6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>10%</td>
<td>6%</td>
<td>5%</td>
<td></td>
</tr>
<tr>
<td>Improve a lot</td>
<td>0%</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td></td>
</tr>
</tbody>
</table>

Question: In the next week, I expect disruptions related to the coronavirus will...
Once this crisis has resolved, I expect our church attendance will have . . .

Question: Once this crisis has resolved, I expect our church attendance will have . . .

<table>
<thead>
<tr>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grown</td>
<td>23%</td>
<td>34%</td>
<td>28%</td>
<td>34%</td>
<td>35%</td>
<td>20%</td>
<td>23%</td>
<td>19%</td>
<td>19%</td>
<td>27%</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>Stayed about the same</td>
<td>47%</td>
<td>37%</td>
<td>42%</td>
<td>39%</td>
<td>44%</td>
<td>49%</td>
<td>49%</td>
<td>47%</td>
<td>46%</td>
<td>36%</td>
<td>37%</td>
<td>32%</td>
</tr>
<tr>
<td>Declined slightly</td>
<td>16%</td>
<td>17%</td>
<td>19%</td>
<td>19%</td>
<td>14%</td>
<td>19%</td>
<td>20%</td>
<td>24%</td>
<td>27%</td>
<td>25%</td>
<td>41%</td>
<td>40%</td>
</tr>
<tr>
<td>Declined dramatically</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>0%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>5%</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>I have no idea what to expect</td>
<td>13%</td>
<td>11%</td>
<td>9%</td>
<td>7%</td>
<td>7%</td>
<td>10%</td>
<td>6%</td>
<td>9%</td>
<td>6%</td>
<td>7%</td>
<td>5%</td>
<td>9%</td>
</tr>
</tbody>
</table>
Question: Based on everything you’re seeing right now, how confident are you that your church will survive?

<table>
<thead>
<tr>
<th></th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very confident</td>
<td>64%</td>
<td>62%</td>
<td>65%</td>
<td>70%</td>
<td>68%</td>
<td>68%</td>
<td>71%</td>
<td>64%</td>
<td>63%</td>
<td>66%</td>
<td>61%</td>
<td>59%</td>
<td></td>
</tr>
<tr>
<td>Confident</td>
<td>28%</td>
<td>33%</td>
<td>28%</td>
<td>24%</td>
<td>28%</td>
<td>28%</td>
<td>25%</td>
<td>33%</td>
<td>31%</td>
<td>29%</td>
<td>30%</td>
<td>36%</td>
<td></td>
</tr>
<tr>
<td>Unsure</td>
<td>7%</td>
<td>4%</td>
<td>5%</td>
<td>5%</td>
<td>4%</td>
<td>1%</td>
<td>3%</td>
<td>2%</td>
<td>4%</td>
<td>4%</td>
<td>7%</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>Not very confident</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>1%</td>
<td>0%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Not at all confident</td>
<td>0%</td>
<td>1%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
<td></td>
</tr>
</tbody>
</table>
Which of the following describes your staffing decisions in the last week?

<table>
<thead>
<tr>
<th></th>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
<th>Week 7</th>
<th>Week 8</th>
<th>Week 9</th>
<th>Week 10+11</th>
<th>Week 12</th>
<th>Week 13</th>
<th>Week 14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reducing staff hours</td>
<td>18%</td>
<td>21%</td>
<td>18%</td>
<td>12%</td>
<td>12%</td>
<td>7%</td>
<td>5%</td>
<td>2%</td>
<td>2%</td>
<td>5%</td>
<td>4%</td>
<td>5%</td>
<td>2%</td>
</tr>
<tr>
<td>Reducing staff compensation</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>2%</td>
<td>3%</td>
<td>2%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Reducing the number of staff</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
<td>0%</td>
<td>2%</td>
<td>1%</td>
<td>0%</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>All of the above</td>
<td>4%</td>
<td>3%</td>
<td>3%</td>
<td>3%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td>4%</td>
<td>2%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Adding staff</td>
<td>2%</td>
<td>3%</td>
<td>2%</td>
<td>1%</td>
<td>1%</td>
<td>5%</td>
<td>6%</td>
<td>2%</td>
<td>3%</td>
<td>4%</td>
<td>4%</td>
<td>4%</td>
<td>3%</td>
</tr>
<tr>
<td>None of the above*</td>
<td>75%</td>
<td>71%</td>
<td>75%</td>
<td>80%</td>
<td>81%</td>
<td>84%</td>
<td>85%</td>
<td>90%</td>
<td>88%</td>
<td>88%</td>
<td>87%</td>
<td>88%</td>
<td>88%</td>
</tr>
</tbody>
</table>

* Not shown in chart above.
Week 14
Question: Thinking about upcoming fall activities, do you expect your evangelism and outreach efforts (such as outreach events, visitor-friendly sermon series, etc.) to be disrupted this fall or not?
Question: What’s the biggest challenges you’re facing right now? Select all that apply

- Discouragement as a leader: 34%
- Getting our church fully reopened: 33%
- Figuring out church online: 19%
- Staffing issues: 44%
- Digital evangelism: 10%
- Digital discipleship: 26%
- Cash shortage/financial challenges: 33%
- Responding to needs: 11%
- Growth/momentum: 24%
- Personal burnout: 46%
- Ministry to kids/youth: 35%
- Other: 4%
- None of these: 4%
Question: Moving forward in the next 60 days, what percentage (%) of your time do you expect to devote to focusing on in-person church services? Total percentage should add up to 100% % focus on in-person
Moving forward in the next 60 days, what percentage (%) of your time do you expect to devote to focusing on online church services?

Question: Moving forward in the next 60 days, what percentage (%) of your time do you expect to devote to in-person church versus online church? Total percentage should add up to 100%  % focus on online services
How well equipped do you feel to face the challenges ahead for you and your church for the rest of 2020?

**Question:** How well equipped do you feel to face the challenges ahead for you and your church for the rest of 2020?
What are the local public school districts in your area doing?

**Question:** What are the local public school districts in your area doing?

- **Distance / online only:** 17%
- **Hybrid / online and in-person:** 77%
- **In-person only:** 6%

*Week 14*
Do you expect your ministry to kids and youth this fall to be:

- Distance / online only: 21%
- Hybrid / online and in-person: 56%
- In-person only: 23%

Question: Do you expect your ministry to kids and youth this fall to be:
Based on everything you have seen and heard from people in your church, how overwhelmed are parents right now, if at all?

<table>
<thead>
<tr>
<th>Level</th>
<th>Not at all</th>
<th>A little</th>
<th>Somewhat</th>
<th>Very</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week 10+11</td>
<td>6%</td>
<td>28%</td>
<td>40%</td>
<td>43%</td>
</tr>
<tr>
<td>Week 14</td>
<td>3%</td>
<td>28%</td>
<td>36%</td>
<td>25%</td>
</tr>
</tbody>
</table>

**Question:** What are the local public school districts in your area doing?
Which of the following best describes the emotional state of your congregation?

- Sad: 2%
- Anxious: 18%
- Frustrated: 14%
- Hopeful: 35%
- Inspired: 3%
- Tired: 14%
- Skeptical: 4%
- None of these: 4%
- Not sure: 7%

Question: Which of the following best describes the emotional state of your congregation? Select one.
Question: What was your primary emotion or feeling last week?
What was your primary emotion or feeling last week?

**Question:** What was your primary emotion or feeling last week?

**Collapsed Groups**
*these labels were not presented to the respondent*

<table>
<thead>
<tr>
<th>Emotion</th>
<th>Week 9</th>
<th>Week 13</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sad</td>
<td>47%</td>
<td>50%</td>
</tr>
<tr>
<td>Happy</td>
<td>41%</td>
<td>55%</td>
</tr>
<tr>
<td>Hurt</td>
<td>11%</td>
<td>14%</td>
</tr>
<tr>
<td>Confident</td>
<td>23%</td>
<td>28%</td>
</tr>
<tr>
<td>Energized</td>
<td>26%</td>
<td>27%</td>
</tr>
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<td>Panic</td>
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<td>Anger</td>
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<td>Tired</td>
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<td>Strong</td>
<td>35%</td>
<td>36%</td>
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<tr>
<td>Helped</td>
<td>37%</td>
<td>29%</td>
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Week 13
Question: What was your primary emotion or feeling last week?
What was your primary emotion or feeling last week?

Collapsed Groups
these labels were not presented to the respondent

<table>
<thead>
<tr>
<th>Emotion</th>
<th>Week 9</th>
<th>Week 13</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sad</td>
<td>47%</td>
<td>50%</td>
</tr>
<tr>
<td>Happy</td>
<td>55%</td>
<td>50%</td>
</tr>
<tr>
<td>Hurt</td>
<td>11%</td>
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<tr>
<td>Confident</td>
<td>23%</td>
<td>28%</td>
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<td>Energized</td>
<td>26%</td>
<td>27%</td>
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<tr>
<td>Panic</td>
<td>39%</td>
<td>39%</td>
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<tr>
<td>Anger</td>
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<td>18%</td>
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<tr>
<td>Tired</td>
<td>51%</td>
<td>48%</td>
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<tr>
<td>Strong</td>
<td>35%</td>
<td>36%</td>
</tr>
<tr>
<td>Helped</td>
<td>37%</td>
<td>29%</td>
</tr>
</tbody>
</table>
Week 10 + 11 Questions
How did last week’s giving compare to typical (in-person) Sunday giving?

**Question:** How did last week’s giving compare to typical (in-person) Sunday giving?

- **It was much higher** (up more than 20%)
- **It was somewhat higher** (up 1-20%)
- **It was about the same** (similar to an average pre-COVID-19 week)
- **It was somewhat less** (down 1-20%)
- **It was much less** (down more than 20%)

**Week 8:**
- 40% (much higher)
- 25% (somewhat higher)
- 10% (about the same)
- 2% (somewhat less)
- 5% (much less)

**Week 9:**
- 46% (much higher)
- 27% (somewhat higher)
- 14% (about the same)
- 8% (somewhat less)
- 5% (much less)

**Week 10+11:**
- 43% (much higher)
- 35% (somewhat higher)
- 14% (about the same)
- 14% (somewhat less)
- 5% (much less)
In what ways, if any, has your church been able to address the rise in unemployment in your community?

**Question:** In what ways, if any, has your church been able to address the rise in unemployment in your community? Select all that apply.

- Assisting with meals / groceries: 47%
- Providing financial assistance: 33%
- Connecting people who lost jobs to new opportunities: 11%
- Financial training or courses: 3%
- Vocation / career training or courses: 0%
- Other: 10%
- Not sure: 20%
- None: 11%

*Week 10+11*
**Question:** As soon as social distancing guidelines related to COVID-19 are no longer in place and your church is able to meet again in-person, how healthy (e.g., strong) do you think your church will be compared to before?
Question: How long do you think it will take for your church to be just as healthy or as strong as it was before the COVID-19 crisis?

- 34% Immediately / a month or less
- 21% 2-3 months
- 19% Several months
- 11% 6 months or more
- 2% More than a year
- 11% Not sure

Week 10+11
Question: As your church considers plans for re-entry for worship services, which of the following has been most influential on your decisions?
How confident are you in your church’s plan for returning to in-person worship services?

Question: How confident are you in your church's plan for returning to in-person worship services?
Question: What impact do you think returning to in-person worship services will have on financial giving at your church?
What is your plan for church services this summer?

- **72%**: We will offer both online and in-person options—a hybrid model
- **14%**: We will offer in-person gatherings
- **5%**: We will be exclusively online this summer
- **8%**: Not sure
- **2%**: None of these
- **0%**: Our church will be closed permanently

**Question:** What is your plan for church services this summer?
Question: What is your church’s plan for conducting youth ministry (junior high / high school) over the summer? Select all that apply.
Since the beginning of the COVID-19 pandemic, how has youth ministry (junior high / high school) at your church changed, if at all?  Select all that apply.

- Began offering special online worship services for this age group: 10%
- Digital resources were made available for this age group at home: 23%
- Offered mid-week, online gatherings for this age group: 31%
- Offered online Bible classes or Sunday school for this age group: 26%
- Engaged specifically with parents/guardians to support them: 11%
- Increased social media presence: 25%
- Offered one-on-one engagement through phone calls, texts or video chats: 34%
- Other: 0%
- None of these: 35%
Since then, how has engagement with *youth ministry (junior high / high school)* changed, if at all?

**Question:** Since then, how has engagement with youth ministry (junior high / high school) changed, if at all?
What is your church planning to do for children’s ministry (5th grade or younger) over the summer?

- In-person activities / events: 26%
- Digital content & resources: 33%
- Video call (e.g. Zoom) meet-ups: 22%
- None of these: 27%
- Not sure: 18%

**Question:** What is your church planning to do for children’s ministry (5th grade or younger) over the summer? Select all that apply.
Since the beginning of the COVID-19 pandemic, how has children's ministry (5th grade or younger) changed at your church, if at all? Select all that apply.

- Began offering special online worship services for this age group: 14%
- Digital resources were made available for this age group to stay at home: 34%
- Offered mid-week online gatherings for this age group: 15%
- Offered online Bible classes or Sunday school for this age group: 25%
- Engaged specifically with parents/guardians to support them: 21%
- Increased social media presence: 26%
- Offered one-on-one engagement through phone calls, texts or video chats: 16%
- Other: 8%
- None of these: 37%

**Question:** Since the beginning of the COVID-19 pandemic, how has children's ministry (5th grade or younger) changed at your church, if at all? Select all that apply.
Since then, how has engagement with *children's ministry (5th grade or younger)* changed, if at all?

<table>
<thead>
<tr>
<th>Response</th>
<th>Week 10+11</th>
</tr>
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<tbody>
<tr>
<td>Increased significantly</td>
<td>0%</td>
</tr>
<tr>
<td>Increased somewhat</td>
<td>9%</td>
</tr>
<tr>
<td>Has stayed the same</td>
<td>21%</td>
</tr>
<tr>
<td>Decreased somewhat</td>
<td>26%</td>
</tr>
<tr>
<td>Decreased significantly</td>
<td>36%</td>
</tr>
<tr>
<td>Not sure</td>
<td>8%</td>
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</tbody>
</table>

**Question:** Since then, how has engagement with children's ministry (5th grade or younger) changed, if at all?
When it comes to children and youth ministry, has your church had to make any of the following changes to programs for the summer? Select all that apply.

- VBS cancelled: 42%
- Summer camps cancelled: 46%
- Sport programs cancelled: 11%
- Daycare closed: 11%
- Conference cancelled / no longer attending: 33%
- Retreats cancelled: 26%
- Special outings / activities cancelled: 45%
- Sunday school for children will not be available: 52%
- Sunday school for junior high / high school will not be available: 43%
- None of these: 15%

**Question:** When it comes to children and youth ministry, has your church had to make any of the following changes to programs for the summer? Select all that apply.
Question: Based on everything you have seen and heard from people in your church, how overwhelmed are parents right now, if at all?
Week 9 Questions
How did last week’s giving compare to typical (in-person) Sunday giving?

**Question:** How did last week’s giving compare to typical (in-person) Sunday giving?
Question: In which part of your life do you feel you are struggling the most, personally, right now?
Compared to when you first entered pastoral ministry, how confident are you in your calling?

**Question:** Compared to when you first entered pastoral ministry, how confident are you in your calling?  
[State of Pastors, 2016]
What was your primary emotion or feeling last week?

Question: What was your primary emotion or feeling last week?
What was your primary emotion or feeling last week?

**Question:** What was your primary emotion or feeling last week?

**Collapsed Groups**

*these labels were not presented to the respondent*
In the last month, how often, if ever, have you felt lonely?

**Question:** In the last month, how often, if ever, have you felt lonely?
In the last month, how often, if ever, have you felt lonely?

**Question**: In the last month, how often, if ever, have you felt lonely? [ChurchPulse]

How often, if ever, do you feel lonely? [Question variation, Better Man, Oct 2019]
In the last month, how often have you felt overwhelmed?

**Question:** In the last month, how often have you felt overwhelmed?

- Frequently: 21%
- Sometimes: 47%
- Rarely: 23%
- Never: 9%
**Question:** In the last month, how often have you felt overwhelmed?

[Better Man, Oct 2019]
“I am comfortable sharing openly with my church about my own personal struggles.”

**Question:** To what extent do you agree or disagree with the following statement, “I am comfortable sharing openly with my church about my own personal struggles.”

<table>
<thead>
<tr>
<th></th>
<th>Week 9</th>
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<tbody>
<tr>
<td>Agree strongly</td>
<td>13%</td>
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<tr>
<td>Agree</td>
<td>29%</td>
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<tr>
<td>Agree somewhat</td>
<td>35%</td>
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<tr>
<td>Disagree somewhat</td>
<td>11%</td>
</tr>
<tr>
<td>Disagree</td>
<td>10%</td>
</tr>
<tr>
<td>Disagree strongly</td>
<td>3%</td>
</tr>
</tbody>
</table>
Question: To what extent do you agree or disagree with the following statement, “I am comfortable sharing openly with my church about my own personal struggles.”

"I am comfortable sharing openly with my church about my own personal struggles.”

- Agree strongly: 13%
- Agree somewhat: 64%
- Disagree somewhat: 21%
- Disagree strongly: 3%

Collapsed Groups

Week 9
Question: Do you have someone you can confide in (not including a significant other or spouse)? This is someone who you would feel comfortable sharing your feelings or personal stories with.
Do you have someone you can confide in—someone who you would feel comfortable sharing your feelings or personal stories with?

**Question:** Do you have someone you can confide in (not including a significant other or spouse)? This is someone who you would feel comfortable sharing your feelings or personal stories with.

[Better Man, Oct 2019]
“As a church leader, it is important for me to lead by example and follow all local or national government regulations and recommendations regarding the current COVID-19 pandemic.”

Question: To what extent do you agree or disagree with the following statement, “As a church leader, it is important for me to lead by example and follow all local or national government regulations and recommendations regarding the current COVID-19 pandemic.”
Question: To what extent do you agree or disagree with the following statement, "As a church leader, it is important for me to lead by example and follow all local or national government regulations and recommendations regarding the current COVID-19 pandemic."
“As a church leader, it is more important that I do what I think is best for my church. Even if that means going against what local or national government officials are saying.”

**Question:** To what extent do you agree or disagree with the following statement, “As a church leader, it is more important that I do what I think is best for my church. Even if that means going against what local or national government officials are saying.”

- **Agree strongly:** 14%
- **Agree:** 18%
- **Agree somewhat:** 22%
- **Disagree somewhat:** 22%
- **Disagree:** 19%
- **Disagree strongly:** 5%

**Week 9**
“As a church leader, it is more important that I do what I think is best for my church. Even if that means going against what local or national government officials are saying.”

**Question:** To what extent do you agree or disagree with the following statement, “As a church leader, it is more important that I do what I think is best for my church. Even if that means going against what local or national government officials are saying.”

**Collapsed Groups**

- **Agree strongly:** 14%
- **Agree somewhat:** 40%
- **Disagree somewhat:** 41%
- **Disagree strongly:** 5%

*Week 9*
Week 8 Questions
What two or three spiritual disciplines are most essential to your own spiritual development right now, during the current COVID-19 crisis?

- Reading the Bible for personal devotions: 61%
- Scripture memorization: 5%
- Silence or solitude: 31%
- Prayer: 81%
- Worship: 44%
- Fasting: 3%
- Serving others without recognition: 26%
- Accountability: 8%
- Other: 14%
- Not sure: 2%

**Question:** What two or three spiritual disciplines are most essential to your own spiritual development right now, during the current COVID-19 crisis? Select up to 3.
Have you experienced any of the following during the COVID-19 crisis? Select all that apply.

- A close connection with God: 38%
- A deep need for Jesus: 55%
- The Holy Spirit speaking to you: 38%
- Rest or peace: 49%
- Emptiness or loneliness: 39%
- A dryness or lack of emotional connection: 28%
- Conviction about my own shortcomings: 60%
- Excitement or eagerness to read the Bible more: 30%
- A desire or compulsion to worship God: 36%
- Cannot recall: 0%
- None of these: 4%
How did last week’s giving compare to typical (in-person) Sunday giving?

- **2%** It was much higher (up more than 20%)
- **23%** It was somewhat higher (up 1-20%)
- **40%** It was about the same (similar to an average pre-COVID-19 week)
- **25%** It was somewhat less (down 1-20%)
- **10%** It was much less (down more than 20%)

**Question:** How did last week’s giving compare to typical (in-person) Sunday giving?
Among pastors who are very confident / confident their church will survive

- Our finances will recover: 4%
- Our finances have been stable: 21%
- God will not allow our church to close: 11%
- People are excited or anxious to return to church: 60%
- Other: 4%

**Question:** Earlier you mentioned you are confident your church will survive the current crisis and reopen again. What gives you confidence you will be able to reopen? (Base: very confident + confident their church will survive)
Week 7 Questions
Once social distancing guidelines are no longer in place, how is your church planning to structure worship services?

**Question:** Once social distancing guidelines are no longer in place, how is your church planning to structure worship services?
What will these precautions look like?

- Not singing during worship: 3%, 10%, 53%, 60%, 74%
- Not passing the plate for offering: 12%, 54%, 41%, 53%, 74%
- Not passing around communion: 22%, 77%, 45%, 54%, 82%
- Not offering communion: 8%, 27%, 60%, 68%, 83%
- Asking people to sit further apart: 3%, 10%, 53%, 60%, 74%
- Asking people to avoid touching (e.g., handshakes, hugs, etc): 6%, 12%, 22%, 77%, 82%
- Not providing drinks or food (e.g., coffee, donuts, etc): 0%, 6%, 33%, 38%, 49%
- Asking people who are feeling sick to stay home: 8%, 15%, 27%, 46%, 83%
- Not providing children’s worship / Sunday school: 10%, 15%, 30%, 46%, 82%
- Not providing Sunday school / classes for adults: 8%, 10%, 32%, 42%, 80%
- Continuing to offer an online worship service: 11%, 15%, 36%, 58%, 75%
- Recommending people wear protective masks: 9%, 8%, 36%, 42%, 80%
- Other: 1%, 1%, 10%, 32%, 42%
- Not sure yet what the precautions will be: 6%, 11%, 10%, 42%, 80%

For the past two weeks:

- Week 6 (n=86)
- Week 7 (n=47)

Question: What will these precautions look like? Select all that apply. (base: will meet with some precautions in place)
Week 6 Questions
Once social distancing guidelines are no longer in place, how is your church planning to structure worship services?

- 12% Worship services will be the same as before social distancing.
- 62% We will meet for worship, but with some precautions in place.
- 13% We will not meet in-person right away. We will wait until we feel comfortable to do so.
- 13% There is not a plan in place for this yet.

**Question:** Once social distancing guidelines are no longer in place, how is your church planning to structure worship services?
### Question: What will these precautions look like? Select all that apply. (base: will meet with some precautions in place)

- Asking people who are feeling sick to stay home: 84%
- Asking people to avoid touching (e.g., handshakes, hugs, etc): 77%
- Asking people to sit further apart: 75%
- Continuing to offer an online worship service: 72%
- Not passing the plate for offering: 53%
- Not passing around communion: 41%
- Not providing drinks or food (e.g., coffee, donuts, etc): 33%
- Recommending people wear protective masks: 32%
- Not providing children’s worship / Sunday school: 17%
- Not providing Sunday school / classes for adults: 15%
- Not offering communion: 6%
- Not singing during worship: 0%
- Other: 11%
- Not sure yet what the precautions will be: 9%
How is your church rethinking its operations for the future? Select all that apply.

- Continuing to offer an online worship service option: 80%
- Assessing the effectiveness of our digital / online presence (including website, social media, etc): 73%
- Developing a new strategy and/or creating resources to encourage connectedness within the church: 55%
- Evaluating the benefit of all church programs included in our budget: 28%
- Pausing all major projects for the time being (e.g., construction projects, expansions, redesigns, etc): 16%
- Reorganizing staff roles and responsibilities: 15%
- Reducing our overall operating budget: 14%
- Simplifying our worship services to reduce costs: 6%
- Reducing staff: 3%
- Reducing our budgeted giving towards missions and outreach (non-church programs): 2%
- None of the above: 3%
- We don’t plan on making any changes: 4%

Question: How is your church rethinking its operations for the future? Select all that apply.
What is your greatest hope for the Church after COVID?

Question: What is your greatest hope for the Church after COVID? We understand that many of these may apply. But for the purposes of this research, we are asking that you select only one.

- There will be an awakening of people’s faith and trust in God: 50%
- Churchgoers will have a greater sense of appreciation for their church community: 17%
- The Church will continue to find meaningful ways to connect throughout the week: 13%
- The Church will show a greater level of care and love for their community: 8%
- Families will have grown more connected: 5%
- The Church will continue to show concern for the vulnerable or sick: 2%
- Churchgoers will have a greater sense of appreciation for life: 2%
- Not sure: 2%
- Other: 1%
“It is important for me to keep a positive / optimistic outlook to help reassure the people in my church.”

**Question:** To what extent do you agree or disagree with the following statement. "It is important for me to keep a positive / optimistic outlook to help reassure the people in my church.”
Question: To what extent do you agree or disagree with the following statement. "Leading my church well through this global crisis means acknowledging that I don’t have all the answers."
“I’m concerned that if I admit to personal struggles related to the current crisis my church will lose confidence in me as a leader.”

**Question:** To what extent do you agree or disagree with the following statement. “I’m concerned that if I admit to personal struggles related to the current crisis my church will lose confidence in me as a leader.”
“It would not be appropriate for me to share with my church about my own personal struggles as they relate to the current crisis during this time.”

**Question:** To what extent do you agree or disagree with the following statement. “It would not be appropriate for me to share with my church about my own personal struggles as they relate to the current crisis during this time.”
Question: Has your church had to cancel any short-term mission trips this year due to COVID-19?

- Yes: 29%
- Not yet, but we are considering it: 14%
- No plans to cancel any trips: 7%
- We did not have any trips planned for this year: 50%
Week 5 Questions
Among churches that offered an Easter service

Question: Overall, how do you feel your church’s Easter service(s) went? (base: offered an Easter service)
In general, what sort of feedback, if any, did you receive from your congregation about their experience with the Easter service(s)?

Among churches that offered an Easter service:

- **Very positive**: 66%
- **Somewhat positive**: 28%
- **Neutral**: 4%
- **Somewhat negative**: 1%
- **Very negative**: 0%
- **No feedback**: 2%

**Question**: In general, what sort of feedback, if any, did you receive from your congregation about their experience with the Easter service(s)? (base: offered an Easter service)
Based on what you have observed, which of the following represents the most immediate need for people in your congregation?

**Question:** Based on what you have observed, which of the following represents the most immediate need for people in your congregation?
In the last few weeks has your church partnered with any other churches or organizations to provide services and assistance to your local community? Select all that apply.

- Yes, we have partnered with an organization: 33%
- Yes, we have partnered with another church(es): 23%
- No, we have not done this [exclusive]: 53%

**Question:** In the last few weeks has your church partnered with any other churches or organizations to provide services and assistance to your local community? Select all that apply.
In the last few weeks has your church partnered with any other churches or organizations to provide services and assistance outside of your local community?

**Question:** In the last few weeks has your church partnered with any other churches or organizations to provide services and assistance outside of your local community? Select all that apply.

- Yes, we have partnered with an organization: 20%
- Yes, we have partnered with another church(es): 15%
- No, we have not done this [exclusive]: 70%
Do you think your church will continue to provide digital options for worship services once social distancing is no longer required?

Question: Do you think your church will continue to provide digital options for worship services once social distancing is no longer required?
How is your church measuring the effectiveness of your online worship services? Select the option below which has been most helpful.

- Number of views: 48%
- Number people who watched the full service: 13%
- Feedback from congregant: 12%
- Comment activity: 9%
- Being able to offer an online worship service: 8%
- Number of shares: 1%
- Filling in digital welcome cards: 1%
- No or few technical difficulties: 1%
- Number of people who accept Christ: 0%
- None of these: 3%
- Other: 2%

**Question:** How is your church measuring the effectiveness of your online worship services? Select the option below which has been most helpful. (base: offering an online worship service)
Does your church use a multiplier to help measure “attendance” for a worship service?

Average multiplier: 2.31 (base: use a multiplier)

**Question:** Since online “views” might represent multiple viewers in one home or household, some people use a “multiplier” to estimate the total number of people watching an online program or service. Does your church use a multiplier to help measure “attendance” for a worship service? (e.g., 1 digital view counts as 2 people watching the service together) (base: offer an online worship service + measure effectiveness by number of views)
Week 4 Questions
Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?

**Spiritual Well-being**

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Definitely</td>
<td>43%</td>
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<tr>
<td>Somewhat</td>
<td>55%</td>
</tr>
<tr>
<td>Not really</td>
<td>2%</td>
</tr>
<tr>
<td>Not at all</td>
<td>0%</td>
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</tbody>
</table>

**Question:** Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?
Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?

**Physical Well-being**

- **Definitely**: 35%
- **Somewhat**: 57%
- **Not really**: 8%
- **Not at all**: 0%

**Question**: Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?
Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?

**Mental and Emotional Health**

- **Definitely**: 24%
- **Somewhat**: 65%
- **Not really**: 11%
- **Not at all**: 0%

**Question**: Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?
Definitely: 14%
Somewhat: 59%
Not really: 27%
Not at all: 1%

Do you feel you have a good understanding of what the immediate needs are for people in your congregation as it relates to each of the following?
Question: Considering the new realities you are facing due to COVID-19, how easy or difficult is it for you to find time in your ministry schedule to invest in your own spiritual development?
Please indicate how satisfied you are right now when it comes to each of the following.

Spiritual Well-being

- **Excellent**: 37%
- **Good**: 52%
- **Average**: 22%
- **Below Average**: 4%
- **Poor**: 2%

**Question:** Please indicate how satisfied you are right now when it comes to each of the following.

*State of Pastors, 2016 (n=512)*
Please indicate how satisfied you are right now when it comes to each of the following.

- **Excellent**: 24%
- **Good**: 48%
- **Average**: 23%
- **Below Average**: 11%
- **Poor**: 1%

**Physical Well-being**

**Question:** Please indicate how satisfied you are right now when it comes to each of the following.
Please indicate how satisfied you are right now when it comes to each of the following.

**Mental and Emotional Health**

- **Excellent**
  - 39% (Week 4: 17%)
  - 39% (State of Pastors, 2016 n=511)

- **Good**
  - 48% (Week 4: 46%)
  - 48% (State of Pastors, 2016 n=511)

- **Average**
  - 12% (Week 4: 24%)
  - 12% (State of Pastors, 2016 n=511)

- **Below Average**
  - 2% (Week 4: 10%)
  - 2% (State of Pastors, 2016 n=511)

- **Poor**
  - 1% (Week 4: 1%)
  - 1% (State of Pastors, 2016 n=511)

**Question:** Please indicate how satisfied you are right now when it comes to each of the following.
Please indicate how satisfied you are right now when it comes to each of the following.

Financial Health

- Excellent: 23%
- Good: 54%
- Average: 19%
- Below Average: 4%
- Poor: 1%

**Question:** Please indicate how satisfied you are right now when it comes to each of the following.
About how many people, if any, have reached out to your church in the past month, seeking help to cope with the current health and economic crisis?

**Question:** About how many people, if any, have reached out to your church in the past month, seeking help to cope with the current health and economic crisis?

Average = 5 (mean)
How well equipped do you personally feel to help someone from your congregation deal with matters relating to mental or emotional health?

Question: How well equipped do you personally feel to help someone from your congregation deal with matters relating to mental or emotional health?
Question: In the last month, have you or another church staff member preached on the topic of mental or emotional health?
Week 3 Questions
In light of the new realities churches are experiencing due to COVID-19, how has your children’s ministry transitioned?

- We are providing digital resources for families and children to use at home on their own: 51%
- We are offering / leading a specific online service for children (live or pre-recorded): 28%
- We are including a time for children’s ministry during our regular service: 13%
- Other: 5%
- We are not offering anything for children at this time: 31%
How difficult has it been to remain connected with the older members of your congregation?

Question: How difficult has it been to remain connected with the older members of your congregation?
<table>
<thead>
<tr>
<th>Method</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>We are calling individuals to check in with them</td>
<td>94%</td>
</tr>
<tr>
<td>Direct links to videos and resources are being emailed out to make it easier for people to access</td>
<td>41%</td>
</tr>
<tr>
<td>We are sending out a letter in the mail</td>
<td>33%</td>
</tr>
<tr>
<td>We are connecting in-person, while still maintaining social distancing best practices</td>
<td>15%</td>
</tr>
<tr>
<td>Other</td>
<td>4%</td>
</tr>
<tr>
<td>We do not have plans for this</td>
<td>2%</td>
</tr>
</tbody>
</table>
How are you, personally, able to connect with your church community throughout the week, not including any regular worship services?

**Question:** How are you, personally, able to connect with your church community throughout the week, not including any regular worship services? Select all that apply.

- Phone calls: 95%
- Texts: 91%
- Emails: 88%
- Social Media: 82%
- Group Video calls: 67%
- Video Blog: 17%
- Blog: 8%
- Other: 5%
- I have not been able to connect outside of worship: 0%
Which of the following best describes how your church is participating in communion during the COVID-19 crisis?

- We have stopped offering communion for the time being: 29%
- We are providing helpful information or instructions for people to participate in communion at home with their own elements: 27%
- We are delivering communion elements to people who would like to participate at home: 5%
- Other: 10%
- We haven’t thought about this yet: 5%
- We don’t typically offer communion every week, so it has not been an issue: 25%

Question: Which of the following best describes how your church is participating in communion during the COVID-19 crisis?
Which of the following is your church incorporating into the weekly worship service? Select all that apply.

- Sermon: 96%
- Prayer: 94%
- Announcements: 80%
- Livestream music: 50%
- Offering: 37%
- Pre-recorded music: 31%
- Liturgy: 28%
- Communion: 27%
- Altar call: 16%
- Children’s worship: 15%
- Music videos that are not our own (e.g. YouTube): 12%
- Guest speakers: 8%
- Q&A: 5%
- Panel discussion: 2%
- We are currently unable to offer a worship service: 2%
How has your worship service experience changed as a result of the COVID-19 crisis? Select all that apply.

<table>
<thead>
<tr>
<th>Change in Worship Service</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>We are providing an online service (live stream or pre-recorded)</td>
<td>77%</td>
</tr>
<tr>
<td>Attendees can chat or comment online during the service</td>
<td>44%</td>
</tr>
<tr>
<td>The sermons are shorter</td>
<td>41%</td>
</tr>
<tr>
<td>The sermon is not given from the pulpit / stage</td>
<td>32%</td>
</tr>
<tr>
<td>Financial generosity is addressed more often</td>
<td>24%</td>
</tr>
<tr>
<td>We are not able to provide communion each week</td>
<td>20%</td>
</tr>
<tr>
<td>We started a new sermon series because of current events</td>
<td>17%</td>
</tr>
<tr>
<td>There is not a music portion to the service</td>
<td>16%</td>
</tr>
<tr>
<td>The pastor can chat or comment online during service</td>
<td>16%</td>
</tr>
<tr>
<td>More prayer time</td>
<td>15%</td>
</tr>
<tr>
<td>Less prayer time</td>
<td>12%</td>
</tr>
<tr>
<td>We have implemented new segments into the service</td>
<td>10%</td>
</tr>
<tr>
<td>The sermons are longer</td>
<td>4%</td>
</tr>
<tr>
<td>Financial generosity is addressed less often</td>
<td>3%</td>
</tr>
<tr>
<td>None of these</td>
<td>3%</td>
</tr>
</tbody>
</table>

Question: How has your worship service experience changed as a result of the COVID-19 crisis? Select all that apply.
Week 2 Questions
What do you plan to do for Easter service(s) this year?

- Livestream online: 45%
- Record an Easter message to send out (video / podcast): 13%
- Hold an outdoor service: 10%
- Find another unique way to convene: 5%
- Postpone our Easter celebration: 5%
- Plan to meet as usual for Easter service: 2%
- Provide resources for families or small groups to conduct their own service: 0%
- No plan in place yet: 20%

**Question:** What do you plan to do for Easter service(s) this year?
<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Innovation around technology</td>
<td>48%</td>
</tr>
<tr>
<td>Church leaders are taking more initiative and caring more deeply for congregants</td>
<td>22%</td>
</tr>
<tr>
<td>Increased commitment to prayer</td>
<td>11%</td>
</tr>
<tr>
<td>Greater spiritual openness in people’s hearts</td>
<td>5%</td>
</tr>
<tr>
<td>New and unexpected leaders are stepping up</td>
<td>3%</td>
</tr>
<tr>
<td>Our church stepping up to help our community</td>
<td>3%</td>
</tr>
<tr>
<td>Increased small group engagement</td>
<td>2%</td>
</tr>
<tr>
<td>Attendance and engagement is increasing</td>
<td>2%</td>
</tr>
<tr>
<td>Growth opportunities for staff</td>
<td>0%</td>
</tr>
<tr>
<td>Haven’t seen any of these</td>
<td>3%</td>
</tr>
</tbody>
</table>
This week, out of the following, what is your primary strategy to encourage financial generosity to your church?

**Direct people to our existing online giving** 38%

**Highlight options for check and cash donations** 19%

**Implement online giving for the first time** 15%

**Model generosity as a church community** 3%

**Talk about generosity more often during the church service** 3%

**Highlight our existing text-to-give process** 2%

**Implement text-to-give for the first time** 1%

**Share testimonies of generosity impact** 1%

**Show congregants how funds are being used** 1%

**Other** 3%

We did not specifically strategize about generosity this week... 14%
Where are you at in considering changes related to digital worship and weekend services, and how is it going?

- We aren’t making any changes. We’re just going to ride this out. 1%
- We are planning changes. 6%
- We have just begun making changes. 8%
- We have made changes, but we’re continuing to adjust. 70%
- We have made changes, and we’re satisfied with where we are. 12%
- We don’t know if we’re going to make changes. 3%

**Question:** Every church is having to consider changes to its methods of ministry, especially related to digital worship and weekend services. Overall, where are you in this transition, and how is it going, in light of the new realities?
Week 1 Questions
<table>
<thead>
<tr>
<th>Option</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Livestream online</td>
<td>38%</td>
</tr>
<tr>
<td>Record an Easter message to send out (video/podcast)</td>
<td>18%</td>
</tr>
<tr>
<td>Meet outdoors (Meet together in a different way?) and practice social distancing</td>
<td>17%</td>
</tr>
<tr>
<td>Provide resources for families and/or small groups to conduct their own service at home</td>
<td>3%</td>
</tr>
<tr>
<td>We are cancelling all services</td>
<td>2%</td>
</tr>
<tr>
<td>Other</td>
<td>22%</td>
</tr>
</tbody>
</table>

**Question:** What do you plan to do about Easter services?
This week for your church, has ______ been impacted by the pandemic?

- Small groups / Bible studies: 82%
- Giving: 63%
- Communion: 30%
- Weddings: 10%
- Funerals: 8%
- Baptisms: 7%
- Other: 15%

**Question:** This week for your church, has ______ been impacted by the pandemic?
On a scale of 1 to 5, how well have your church leaders responded to this crisis?

Question: On a scale of 1 to 5, how well have your church leaders responded to this crisis?
Question: Do you think your church leaders have done a good job creatively responding to this crisis?

- We've done well with being creative: 36%
- We've done ok with being creative: 32%
- We've done very well with being creative: 11%
- We haven't been creative with our response, and that was an intentional choice: 8%
- We've been struggling with being creative: 8%
- We haven't been creative with our response, but we should be: 4%
Barna
Knowledge to Navigate a Changing World